

FREQUENTLY ASKED QUESTIONS (FAQS)

S.NO	Questions	Answers
1	What is Objective of Portal..?	For reducing the paper work and making our bank IT friendly a number of in-house applications developed based on the requirement received from Head Offices/Circle Offices and made available in our PNB network.
2	How to register user for this application..?	For accessing an application, user can be created by raising a request to the owner division of the concerned application.
3	Can I change the User id..?	No, you cannot change the UserID.
4	Which browser should be used for accessing the application?	Internet Explorer v6.0 and above is most preferred browser.
5	What to do if a calendar is not visible or auto-populated fields are not working?	Please enable the javascript on your web browser using following path: Internet Options -> Security Tab -> Custom Level -> Scripting -> Active Scripting -> Enable -> OK -> Apply -> OK -> Restart the browser